

NOAA Ship and Aircraft ALLOCATION PROCESS SURVEY
NOAA Office of Marine and Aviation Operations

Submit Completed Survey to: Director, Office of Marine and Aviation Operations,
8403 Colesville Road, Suite 500, Silver Spring, MD 20910, Fax 301-713-1541

Thank you for taking the time to provide feedback to the Office of Marine and Aviation Operations (OMAO). Your input regarding the services we provide to support your program goals is vital to our efforts to improve user satisfaction. Completing this questionnaire will help us improve our services to you.

Program Manager Requesting Platform Time: _____ **Platform Requested:** _____

Project Name: _____ **Requested Dates:** _____

Ratings: 4 = Exceeded Expectations 3 = Met Expectations 2 = Did Not Meet Expectation 1 = Failed to Complete Objectives
N/A = Does Not Apply

Please insert your rating in the box to the left of each question.

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| | Procedures for requesting a NOAA platform AND/OR charter a platform to support my project were easy to find, well documented and easy to understand. |
| | The paperwork required to request a NOAA platform AND/OR charter platform to support my project is reasonable and easy to understand. |
| | I know who to contact if I have questions or concerns regarding the allocation process AND/OR need assistance with platform charter. |
| | All of my questions regarding NOAA platform request procedures AND/OR assistance with platform charter were satisfactorily answered by the OMAO Program Services and Outsourcing Division personnel |
| | My Line Office Liaison effectively represented my project and kept me informed of the likelihood of my project being allocated on a NOAA platform. |
| | Overall, how would you rate NOAA's efforts to make an appropriate mission platform available to your program? |

Please provide any additional comments and recommendations on the back of this form.